# GOVERNANCE AND MANAGEMENT OF A SERVICE



QUALITY AREA 7



## **Purpose**

This policy outlines the duties, roles and responsibilities of the Committee of Management/approved provider/Board of North Brighton Kindergarten.



#### POLICY STATEMENT

## VALUES

North Brighton Kindergarten is committed to good governance and management to deliver high quality outcomes:

- robust and effective governance and management policies and procedures;
- accountability to its stakeholders;
- effective systems of risk management, financial and internal control, and performance reporting:
- compliance with all regulatory and legislative requirements placed on the organisation, including space, equipment and facilities, confidentiality of records and notifications and reporting;
- the organisation to remain solvent and comply with all its financial obligations; and
- the ongoing cycle of self-assessment, planning and review, embedding a culture of quality improvement.

#### SCOPE

This policy applies to the approved provider, the Committee of Management of North Brighton Kindergarten and all subcommittees of the Committee of Management.





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RESPONSIBILITIES	Approved provider and persons with managemen t or control	Nominated supervisor and persons in day-to-day charge	Early childhood teacher, educators and all other staff	Parents /guardia ns	Contrac tors, volunte ers and student s
R indicates legislation requirement, and shou	ld not be delete	d			
Ensuring that obligations under the <i>Education and Care Services National Law and National Regulations</i> are met, as well as all other laws relevant to governance and management of the service	R	√			
Displaying the prescribed information in National Law: Section 172 (Regulation 173)	R	√			
Providing information to the regulatory authority upon request in relation to being a fit and proper person (National Law: Sections 13, 14, 21)	R				
Ensuring that the service is insured and keep evidence of this (National Law: Section 51; Regulations 29, 180)	R				
Ensuring that the number of children at the service does not exceed the maximum in the service approval (National Law: Section 51)	R	√			
Ensuring that the family of a child at the service is allowed to enter the premises ( <i>Regulation</i> 157)	R	√			
Adopting quality governance and management processes, procedures and practices, in line with the <i>National Quality Standard</i> , especially Quality Area 7 – Governance and leadership	R	√			
Establishing systems of risk management, financial and internal control, and performance reporting. Monitor management and financial performance to ensure the solvency, financial strength and good performance of the service	R	√			
Developing, review and approve the service philosophy and purpose, strategic direction and initiatives in collaboration with the teaching staff, and in consultation of the North Brighton Kidnergarten community	R	√			
Taking reasonable steps to ensure that nominated supervisors, educators, staff and volunteers follow the <i>Governance and Management policy</i> and procedures	R				
Ensuring that copies of the policy and procedures are readily accessible to nominated supervisors, co-ordinators, educators, staff, volunteers and families, and available for inspection	R				
Notifying families at least 14 days before changing the policy or procedures if the changes will:  • affect the fees charged or the way they are collected or	R				





significantly impact the service's education and care of children or  significantly impact the family lead till a string of the service.					
significantly impact the family's ability to utilise the service.					
Notifications and reporting					
Ensuring that all reporting and reporting requirements are met regarding the <i>National Quality</i>	R	√			
Framework, family assistance, taxation, child protection, and other relevant laws	1.	V			
Notifying the regulatory authority about the approved provider and operational changes, and	R				
changes in relation to the nominated supervisor, as detailed in National Law: Section 173		√			
(Regulations 174, 174A)					
Notifying the regulatory authority about changes to the 'fit and proper' status of the approved					
provider, any serious incidents, and complaints relating to a serious incident or that the Law has	R	√			
been contravened (National Law: section 174; Regulations 175, 176, 176A)					
Health, safety and wellbeing	3				
Ensuring the health, safety and wellbeing of children in the service and take every reasonable	R	,	,		,
precaution to protect children from harm and hazard (National Law: Section 51)	ĸ	√	√		$\checkmark$
Quality Improvement Plan (Q	IP)				
Ensuring there is an effective self-assessment and quality improvement process in place,					
including a QIP (refer to Definitions) that is kept at the premises or and is made available for	R	√	√		
inspection and to families (Regulations 31, 55)					
Ensuring that the QIP (refer to Definitions) is reviewed at least annually (Regulation 56)	R	√	√		
		V	V		
Space, equipment, facilities	3				
Ensuring that requirements relating to the physical environment, space, equipment and facilities	R	√	√		√
are met, including Regulations 104, 106, 107, 108, 109, 110, 116, 117		V	V		V
Educational needs and progra	am				
Ensuring that children's educational and developmental needs are met (National Law: Section	R	<b>√</b>	,		
51)		V	√		
Early childhood teachers, educators	and staff				
Ensuring that requirements relating to staffing are met, including implementing the Staffing policy	R	,			
and procedures (Regulation 84)	• •	√			
nsuring that roles and responsibilities are clearly defined, understood, and support effective					
decision making and operation of the service	1.	√			
Ensuring that the performance of educators, staff and co-ordinators is regularly evaluated, and					
individual plans are in place to support learning and development	1	√			
Ensuring that a nominated supervisor, educators, staff, volunteers and contractors to whom a	R				
prohibition notice applies are not engaged by the service (National Law: Section 188)	IX				
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Ensuring the educational leader is supported to lead the development and implementation of the educational program and assessment and planning cycle	R	√		
Nominated supervisors and responsi	ble person			
Ensuring that requirements relating to the nominated supervisor and responsible person are met, including implementing the <i>Staffing policy</i> and procedures ( <i>National Law: Section 162, 162A; Regulation 117B</i> )	R			
Records and confidentiality	1			
Keeping a record of the service's compliance with the information listed in Regulation 167	R	√		
Keeping a record of enrolment and other documents listed in <i>National Law: Section 175</i> at the service and be available for inspection by an authorised officer	R	√		
Ensuring that records are kept confidential and not divulged except as permitted under Regulations 181 and 182	R	√		
Ensuring that records are stored safely and securely for the period set out in Regulation 183	R	√		
Keeping enrolment and attendance records (Regulations 158, 159, 160, 161, 162) and other documents listed in Regulations 160, 177 and 178, ensure they are accurate and available to families on request (National Law: section 175). If a service approval is transferred, the documents must be transferred to the receiving approved provider (Regulation 184).	R	√		







#### BACKGROUND AND LEGISLATION

#### BACKGROUND

The governance of an organisation is concerned with the systems and processes that ensure the overall direction, effectiveness, supervision and accountability of a service. Approved provider must ensure that there are effective systems, procedures and processes in place to support the service to operate effectively and ethically, and all legal and regulatory requirements governing the operation of the business are met.

Under the *Education and Care Services National Law Act 2010 and Education and Care Services National Regulations 2011*, early childhood services are required to have policies and procedures in place relating to the governance and management of the service, including confidentiality of records (*refer to Privacy and Confidentiality Policy*).

## LEGISLATION AND STANDARDS

Relevant legislation and standards include but are not limited to:

- Associations Incorporation Reform Act 2012 (Vic), as applicable to the service
- Corporations Act 2001, as applicable to the service
- Education and Care Services National Law Act 2010
- Education and Care Services National Regulations 2011
- National Quality Standard, Quality Area 7: Governance and Leadership



## **D**EFINITIONS

The terms defined in this section relate specifically to this policy. For regularly used terms e.g. Approved provider, Nominated supervisor, Notifiable complaints, Serious incidents, Duty of care, etc. refer to the Definitions file of the PolicyWorks catalogue.

**Actual conflict of interest:** One where there is a real conflict between a Committee of Mangament member's responsibilities and their private interests.

**Conflict of interest:** An interest that may affect, or may appear reasonably likely to affect, the judgement or conduct of a member (or members) of the Committee of Mangament or subcommittee, or may impair their independence or loyalty to the service. A conflict of interest can arise from avoiding personal losses as well as gaining personal advantage, whether financial or otherwise, and may not only involve the member of the Committee of Mangament or subcommittee, but also their relatives, friends or business associates.

**Continuous improvement:** Ongoing improvement in the provision of quality education and care services. The National Quality Framework aims to raise quality and drive continuous improvement through the National Quality Standard and quality rating processes. Quality rating encourages continuous improvement and engages the approved provider and their services teams in self-assessment and documenting their performance against the National Quality Standard. Providers of high-quality services regularly monitor and review their performance to guide planning and make improvements.

**Development of professionals:** A system of regular performance review, individual learning and development plans for educators, staff and co-ordinators. Performance planning and review ensures that the knowledge, skills and practices of educators and other staff members are current, and that areas requiring further development are addressed.

**Ethical practice**: A standard of behaviour that the service deems acceptable in providing their services.





**Fit and proper person:** The regulatory authority assesses whether an approved provider or a person with management or control of a service is a fit and proper person to be involved in the provision of an education and care service.

In determining whether they are a fit and proper person, the regulatory authority will consider:

- the person's history of compliance with any education and care services, children's services or education law, and any decision under one of those laws to refuse, refuse to renew, suspend or cancel a licence, approval, registration or certification issued to the person under that law
- their criminal history, to the extent that it may affect their suitability for the role of provider (including working with children clearance, such as a WWCC, or teacher registration details, jurisdiction dependant)
- whether they are bankrupt or insolvent
- whether they have the financial circumstances to enable them to sustain ongoing operation of a service
- whether they have a medical condition that may cause them to be incapable of being responsible for the service
- whether they have the management capability to operate a service
- actions taken under Commonwealth Family Assistance Law, including sanctions and suspensions.

**Governance:** The process by which organisations are directed, controlled and held to account. It encompasses authority, accountability, stewardship, leadership, directions and control exercised in the organisation (Australian National Audit Office, 1999).

Interest: Anything that can have an impact on an individual or a group.

**Management system:** A system to manage organisational risks and enable the effective management and operation of a quality service

**Perceived conflict of interest:** Arises where a third party could form the view that a Committee of Management member's private interests could improperly influence the performance of their duties on the Committee of Management, now or in the future.

**Potential conflict of interest**: Arises where a Committee of Management member has private interests that could conflict with their responsibilities.

**Private interests**: Includes not only a Committee of Management member's own personal, professional or business interests, but also those of their relatives, friends or business associates

**Quality Improvement Plan (QIP):** A document created by an approved provider to help self-assess service performance in delivering quality education and care and to plan future improvements.

Regulatory authorities consider the service's QIP as part of the quality assessment and rating process. The QIP does not have to be provided in any specific format, but must include:

- an assessment of the quality of service practices against the National Quality Standard and the National Regulations
- 2. identified areas for improvement
- 3. a statement of the service's philosophy

**Service philosophy:** A statement the approved provider must develop and include in their QIP that outlines the purpose and principles under which the service operates. It:

- underpins the decisions, policies and daily practices of the service
- reflects a shared understanding of the role of the service among staff, children, families and the community
- guides educators' pedagogy, planning and practice when delivering the educational program.







## Sources and Related Policies

#### Sources

- ACECQA Occasional Paper 5: Quality Area 7: Leadership and management in education and care services <u>acecga.gov.au/media/25871</u>
- ACECQA Quality Area 7 resources
   https://www.acecqa.gov.au/nqf/national-quality-standard/quality-area-7-governance-and-leadership
- Australian Government My business health <u>asbfeo.gov.au/my-business-health/home</u>
- ELAA Early Childhood Management Manual: <a href="https://elaa.org.au/resources/free-resources/eym-governance-support-manual/">https://elaa.org.au/resources/free-resources/eym-governance-support-manual/</a>
- ELAA EYM Governance Support Manual: https://elaa.org.au/resources/free-resources/eym-governance-support-manual/
- Justice Connect: <a href="http://www.justiceconnect.org.au/">http://www.justiceconnect.org.au/</a>
- Our Community: <u>www.ourcommunity.com.au</u>

#### RELATED POLICIES

- Code of Conduct
- Compliments and Complaints
- Enrolment and Orientation
- Privacy and Confidentiality
- Staffing

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#### **EVALUATION**

In order to assess whether the values and purposes of the policy have been achieved, the approved provider will:

- regularly seek feedback from everyone affected by the policy regarding its effectiveness
- monitor the implementation, compliance, complaints and incidents in relation to this
  policy
- keep the policy up to date with current legislation, research, policy and best practice
- revise the policy and procedures as part of the service's policy review cycle, or as required
- notifying all stakeholders affected by this policy at least 14 days before making any significant changes to this policy or its procedures, unless a lesser period is necessary due to risk (*Regulation 172 (2*)).



## **A**TTACHMENTS

- Attachment 1: Core elements of the governance model
- Attachment 2: Sample Conflict of interest disclosure statement
- Attachment 3: Committee Role Descriptions
- Atatchment 4 : Organisation Structure



#### **A**UTHORISATION

This policy was adopted by the approved provider of North Brighton Kindergarten on 6/7/2023.

**REVIEW DATE: October 2026** 





Version 2.1



## ATTACHMENT 1. CORE ELEMENTS OF THE GOVERNANCE MODEL

The following are the core elements of the governance systems at North Brighton Kindergarten for which a Committee of Management is responsible:

## Stewardship/custodianship

#### Ensure:

- the service pursues its stated purpose and remains viable
- budget and financial accountability to enable ongoing viability and making best use of the service's resources
- the service manages risks appropriately.

## Leadership, forward planning and guidance

Provide leadership, forward planning and guidance to the service, particularly in relation to developing a strategic culture and directions.

## Authority, accountability, and control

- Monitor and oversee management including ensuring that good management practices and appropriate checks and balances are in place.
- Be accountable to members of the service.
- Maintain focus, integrity and quality of service.
- Oversee legal functions and responsibilities.
- Declare any actual, potential or perceived conflicts of interest (refer to Definitions and Attachment 1).

## LEGAL LIABILITIES OF MEMBERS OF THE Committee of Management

The Committee of Management at North Brighton Kindergarten is responsible under the constitution to take all reasonable steps to ensure that the laws and regulations relating to the operation of the service are observed. Members of the Committee of Management are responsible for ensuring that:

- adequate policies and procedures are in place to comply with the legislative and regulatory requirements placed on the service;
- appropriate systems are in place to monitor compliance;
- reasonable care and skill is exercised in fulfilling their roles as part of the governing body of the service;
- they act honestly, and with due care and diligence;
- they do not use information they have access to, by virtue of being on the Committee of Management improperly; and
- they do not use their position on the Committee of Management for personal gain or put individual interests ahead of responsibilities.

## RESPONSIBILITIES OF THE Committee of Management

The Committee of Management of North Brighton Kindergarten is responsible for:

- developing coherent aims and goals that reflect the interests, values and beliefs of the members
  and staff, and the stated aims of the service, and have a clear and agreed philosophy which guides
  business decisions and the work of the Committee of Management and staff
- ensuring there is a sound framework of policies and procedures that complies with all legislative and regulatory requirements, and that enables the daily operation of the service to be geared towards the achievement of the service's vision and mission
- establishing clearly defined roles and responsibilities for the members of the Committee of Management, individually and as a collective, management and staff, and clearly articulate the relationship between the Committee of Management, staff and members of the service
- developing ethical standards and a code of conduct (refer to Code of Conduct Policy) which guide
  actions and decisions in a way that is transparent and consistent with the goals, values and beliefs
  of the service
- undertaking strategic planning and risk assessment on a regular basis and having appropriate risk management strategies in place to manage risks faced by the service





- ensuring that the actions of and decisions made by the Committee of Management are transparent and will help build confidence among members and stakeholders
- reviewing the service's budget and monitoring financial performance and management to ensure the service is solvent at all times, and has good financial strength
- approving annual financial statements and providing required reports to government
- setting and maintaining appropriate delegations and internal controls
- appointing senior staff (e.g. the CEO or Director, if the service is large) or all staff (if the service is small), and monitoring their performance
- evaluating and improving the performance of the Committee of Management
- focusing on the strategic directions of the organisation and avoiding involvement in day-to-day operational decisions, particularly where the authority is delegated to senior management staff within the service.

#### CONFIDENTIALITY

All members of the Committee of Management and subcommittees who gain access to confidential, commercially sensitive and other information of a similar nature, whether in the course of their work or otherwise, shall not disclose that information to anyone unless the disclosure of such information is required by law *(refer to Privacy and Confidentiality Policy)*.

Members of the Committee of Management and subcommittees shall respect the confidentiality of those documents and deliberations at Committee of Management or subcommittee meetings, and shall not:

- disclose to anyone the confidential information acquired by virtue of their position on the Committee of Management or subcommittee
- use any information so acquired for their personal or financial benefit, or for the benefit of any other person
- permit any unauthorised person to inspect, or have access to, any confidential documents or other information.

This obligation, placed on a member of the Committee of Management or subcommittee, shall continue even after the individual has completed their term and is no longer on the Committee of Management or subcommittee.

The obligation to maintain confidentiality also applies to any person who is invited to any meetings of the Committee of Management or subcommittee as an observer or in any other capacity.

## ETHICAL PRACTICE

The following principles will provide the ethical framework to guide the delivery of services at North Brighton Kindergarten:

- treating colleagues, parents/guardians, children, suppliers, public and other stakeholders respectfully and professionally at all times
- dealing courteously with those who hold differing opinions
- respecting cultural differences and diversity within the service, and making every effort to encourage and include all children and families in the community
- having an open and transparent relationship with government, supporters and other funders
- operating with honesty and integrity in all work
- being open and transparent in making decisions and undertaking activities, and if that is not possible, explaining why
- working to the standards set under the National Quality Framework and all applicable legislation as a minimum, and striving to continually improve the quality of the services delivered to the community
- disclosing conflicts of interest as soon as they arise and effectively managing them (refer to Attachment 1)
- recognising the support and operational contributions of others in an appropriate manner
- assessing and minimising the adverse impacts of decisions and activities on the natural environment.

## MANAGING CONFLICTS OF INTEREST

Conflicts of interest, whether actual, potential or perceived *(refer to Definitions)*, must be declared by all members of the Committee of Management or subcommittee, and managed effectively to ensure integrity and transparency *(refer to Attachment 1)*.





Every member of the Committee of Management or subcommittee has a continuing responsibility to scrutinise their transactions, external business interests and relationships for potential conflicts and to make such disclosures in a timely manner as they arise.

The following process will be followed to manage any conflicts of interest:

- whenever there is a conflict of interest, as defined in this policy, the member concerned must notify the President of such conflict, as soon as possible after identifying the conflict
- the member who is conflicted must not be present during the meeting of the Committee of Management or subcommittee where the matter is being discussed, or participate in any decisions made on that matter.
   The member concerned must provide the Board or committee with any and all relevant information they possess on the particular matter
- the minutes of the meeting must reflect that the conflict of interest was disclosed and appropriate processes followed to manage the conflict.

A Conflict of interest disclosure statement (refer to Attachment 2) must be completed by each member of the Committee of Management and subcommittee upon his or her appointment and annually thereafter. If the information in this statement changes during the year, the member shall disclose the change to the President, and revise the disclosure statement accordingly.

All violations of the requirement to disclose and manage conflicts shall be dealt with in accordance with the constitution of North Brighton Kindergarten.





## ATTACHMENT 2. SAMPLE CONFLICT OF INTEREST DISCLOSURE STATEMENT

Name (in full):	
Email address:	
Mobile Number:	
Postal address:	
Position on Committee of Management or subcommittee	
Declaration: I hereby declare the following conflict of interest	est: (Note: tick <u>all</u> applicable boxes)
☐ ACTUAL ☐ POTENTIAL ☐ PERCEIN	/ED
Please provide a brief outline of the nature of envelope, if appropriate).	the conflict (details may be included in a separate confidential
Please detail the arrangements proposed to r confidential envelope, if appropriate).	esolve/manage the conflict (details may be included in a separate
I, (insert name in full)	hereby agree to:
<ul> <li>update this disclosure throughout the subcommittee of North Brighton Kind</li> </ul>	period of my tenure on the Committee of Management or ergarten.
<ul> <li>comply with any conditions or restrict</li> </ul>	ions imposed by the Committee of Management or subcommittee to tual, potential or perceived conflict of interest.
Signed	Date
**In the Committee Welcome pack	





## ATTACHMENT 3 - COMMITTEE ROLE DESCRIPTIONS

## **Committee of Management Structure**

**Executive: Co-Presidents, Vice President, Secretary, Treasurer** 

Committee: Enrolment Officer, Social Officers (at least one from each group), Grants Officer (if application)

#### **President**

- Lead strategy and planning of the association
- Chair committee meetings (Refer to constitution), AGM and any other general meetings
- Provide leadership and modelling of appropriate behaviour whilst protecting reputation of the Association
- Act as official spokesperson for the Association
- Have working knowledge of the current legal documents that govern the operation of the service (Ref constitution, Governance folder)
- Child Safety: Acts as Head of the Organisation this person is responsible for the legal obligations under the Reportable Conduct Scheme and is ultimately responsible for the organisations compliance (This person is supported by our Child Safe Champion (Teacher) and the Nominated Supervisor)
- Ensure Child Safe practices are at the heart of everything we do (supported by the rest of the CoM, the Nominated Supervisors, Educational leader and teaching staff).
- Coordinate activities of the CoM
- Ensure that Committee members fulfil their roles
- Present the annual report of the CoM on the activities of the Association during the last financial year to the members at the AGM
- Oversee the Completion of forms / reporting requirements as requested by DET, ELAA and BCC (admin to advise President as requirements come in)
- Attend meetings held by DET, City of Bayside or ELAA as required (these are usually held quarterly in the evening, ELAA annually)
- Take part in sub-committees and working groups
- Coordinate staff appraisals and general staff communications with the Educational Leader
- Be involved in any discussions with staff regarding conditions, grievances, performance etc.
- Strive to improve the quality of the service through improved administration (QIP area 7). Be responsible for the association's Quality Improvement Plan with the Ed Leader.
- Deal with any enquiries from parents or potential users of the service if an awkward or difficult situation arises
- Coordinate Parent survey
- Provide written reports for kindergarten newsletter
- Meet all Child Safe responsibilities as set out in the Child Safe Environment Policy for the Approved Provider and Persons with Management or Control
- Oversee grant applications / possibilities

#### **Vice President**

- Support and share responsibilities with the President as detailed above
- Be involved in Committee matters and take part in sub-committees and working groups
- Assist in updating kindergarten policies as required
- Oversee Committee handovers
- Meet all Child Safe responsibilities as set out in the Child Safe Environment Policy for the Approved Provider and Persons with Management or Control
- Oversee fundraising activities. Responsible for collecting monies for payments (Credit Card and cash)
- Social Officer Liaison- support the general members and social activities organised for each group

This role will focus on the social and fundraising activities of the kinder.





#### **Treasurer**

- Ensure that the finances of the Association are controlled and managed in accordance with Rules 64, 65, 66 and 67 of the Constitution
- Oversee any other person appointed by the committee to be responsible for the management of the finances of the Association
- Keep in his or her custody, or under his or her control:
  - o The financial records for the current financial year; and
  - o Any other financial records as authorised by the Committee
- Ensure compliance with regulatory financial and funding requirements including:
  - Prepare (in conjunction with the Bookkeeper) all documents for the annual audit, financial report and present the audited documents at the AGM
  - o File annual financial statements with the Australian Charities and Not-for-Profits Commission
- Prepare monthly review of income and expenditure to ensure it is tracking against budget, including preparation of a monthly finance report for the Committee
- Prepare and present a viable budget for the forthcoming year to the COM for approval in October this
  budget must include an adequate surplus to be carried over determined by the outgoing treasurer and the
  COM
- Attend meetings as required by DET and ELAA
- Ensure insurance is paid and reviewed (in conjunction with the COM) when necessary
- Meet all Child Safe responsibilities as set out in the Child Safe Environment Policy for the Approved Provider and Persons with Management or Control
- See the Guidelines for Treasurer information pack

## **Secretary**

- Be responsible for the the register of members of the Association (with admin support)
- Keep custody of the common seal maintain all books, documents, and securities of the Association
- Subject to the Constitution and the Act, provide members with access to the register of members, minutes
  of meetings and other books and documents
- Prepare relevant documentation prior to the committee meetings, develop the agenda with the president, and circulate the minutes of the last meeting with action table promptly
- Accurately record the minutes of all meetings and related actions, and maintain these appropriately.
- Follow up on action items to ensure they are actioned.
- File all correspondence and minutes once the appropriate procedures have been completed.
- Manage records (Google Drive) in accordance with any legal or procedural requirements (with admin support and Nominated supervisor)
- Attend other relevant meetings as required eg. Bayside Kindergarten Association, ELAA, DET
- Be involved in Committee matters
- Fulfil the responsibilities required of them by the Associations Incorporation Reform Act 2012, including submitting annual returns of the association to Consumer Affairs Victoria. (Check with Bookkeeper that this has been done)
- Meet all Child Safe responsibilities as set out in the Child Safe Environment Policy for the Approved Provider and Persons with Management or Control

This role is about keeping everyone organised!

It is important that the Secretary:

- circulates the agenda for each meeting at least 1 week prior to the meeting.
- follows up action items prior to meetings to see where those actions are at.
- Check the annual calendar before each meeting.
- Minutes should then be completed within 1 week of meetings.

The secretary is also responsible for coordinating the annual AGM - refer to AGM prep folder in Google Drive





#### Enrolment officer - 3 year old and 4 year old (can be two positions)

- Create class lists as enrolments come in with details about immunisation statements, birth certificates and Health Care cards.
- Keep the committee informed of the state of enrolments, offer suggestions as to how the procedure may be improved and present feedback on any aspects of the enrolment process to CoM and Bayside City Council
- Answer any enquiries from potential users of the service
- Be responsible for all forms relating to enrolments that are sent to us by the council
- Keep records of numbers enrolled for each year, those that have withdrawn or transferred
- Liaise with the council regarding enrolment procedures and make offers as instructed by the council. The
  letter of offer should clearly state that if an acceptance is not received by the due date that the place would
  not be held. Two days before the closing date of each offer anyone who has not responded should be
  contacted by the telephone to ascertain whether they received the offer and that they understand the
  conditions
- Attend meetings at the council as required
- Allocate kindergarten places in accordance with centre policy
- Responsible for collecting monies for deposits/fee payments (Credit Card and cash)
- Meet all Child Safe responsibilities as set out in the Child Safe Environment Policy for the Approved Provider and Persons with Management or Control

This role involves both administration and social commitments. You are required to communicate with new families wishing to be a part of the kinder community and liaising with the Families department of the Bayside Clty Council.

## **Social Officers (Fundraising and Social Officers/Parent Representatives)**

The parent representative job encompasses the following tasks and responsibilities:

- Be a point of contact between the parent/guardian and kinder and be available and open to communication from parents. E.g. start a whatsapp group for all parents, make sure that any important kinder news is communicated in the group.
- Help make the parents of each group feel like part of the NBK Family by organising regular social catch
  ups, for example coffee mornings, play dates, dinners, picnics, weekend plays etc. These should be at
  different times to include parents who are working.
- Organise & present the birthday gifts of your groups kinder teachers. This encompasses flowers, fully refundable by the kinder (no fundraising from the kinder groups required)
- Organise & present a Christmas gift to your kinder teachers. This gift is a fundraising effort by each group and you will need to liaise with parents to ask them for donations to the Christmas gift for the year.
- Organise a celebration for <u>Early Childhood Educators' Day</u> (First Wed in Sept each year) e.g. appreciation tree, thank you cards, morning tea etc.
- Assist the fundraising representative by sending out regular emails/texts to your group or speak to your group to boost sales on fundraising drives

In addition to being a parent representative for your dedicated kinder group, the General Member is also required to:

- attend monthly NBK Committee of Management meetings to add valuable input into the future of the kinder (meetings can be done via Zoom or attend face to face meetings)
- assist the kinder with any ad-hoc administrative duties
- assist the Fundraising Rep, where necessary, on regular fundraising activities

## **Maintenance Officer**

- Where possible attend to any maintenance problems that are the kindergarten's responsibility
- Co-ordinate the Workings Bees at the kinder (generally two a year)
- Liaise with the staff to fix any issues that the Bayside Clty COuncil are not responsible for, assist with maintaining the outside play area (tanbark, tree pruning, wood oiling)





**Grants officer** – Helps to source revenue to support projects in the kinder. Grants are always coming up, so being able to find these, share them with the committee and complete the applications is what we need.

- Assist CoM to find appropriate grants
- Consult with teachers and committee in identifying priorities for specific projects
- To apply for community grants in order to fund identified projects, supporting the President and Vice President.

## **ATTACHMENT 4 - ORGANISATION STRUCTURE**



